



## **Thank you for booking a party with us!**

We know this is a very special time for you and your child and to help prepare for your visit, here are a few answers to some questions you may have.

### *1. What time can I arrive to set up my child's party?*

For a 10 a.m. party, you can arrive at 9:40 a.m. The front gate staff will let you in but keep in mind that the museum does not open until 10 a.m. The front desk will be happy to help you find your way to the classrooms where the birthday party host will meet you.

For a 2 p.m. party, you can arrive at 1:40 p.m. The front desk will be happy to help you find your way to the classrooms where the birthday party host(s) will meet you.

### *2. Can I bring balloons, piñatas and straws to the party?*

For the safety of the animals, we ask that you do not bring balloons, piñatas and straws (including juice boxes with straws) to the party as these items can be hazardous to their health. Thank you for your cooperation.

### *3. Can I bring food to the party?*

You may bring cake, ice cream and pre-packaged food and drinks (chips, pretzels, juice, soda, etc.) to the party. Other food items may be delivered by a licensed food establishment. The front desk will direct the delivery person to the party.

These local pizzerias frequent the EcoTarium, but you may select any licensed food establishment:

- Road Runner: 508.797.0314
- George's Pizza II: 508.799.4999
- Papa Gino's: 508.792.9313
- Papa John's: 508.754.5200

### *4. Is there a refrigerator at the EcoTarium that we can use?*

Yes, the party host would be happy to bring any drinks and ice cream to the refrigerator for you.

### *5. What size are the tables so I that I know which size table cloth to bring?*

We will provide three, rectangular, 2 1/2 x5 tables for you and your party. One table is provided for your cake and gifts. We will also provide enough chairs for everyone in the party.

### *6. What is the schedule for the party?*

Your specific party schedule will depend on which theme you select for your party. The party host will be happy to discuss the schedule when you arrive in the classroom area.

### *7. What if my party numbers exceed the reserved party size?*

An additional fee of \$15 per person applies if you exceed your party size and will be charged with your final

balance. All birthday party payments are non-refundable.

*8. Who do I call if I need to confirm a reservation, make any changes or to ask a pricing question?*

The reservations office will be happy to help you at 508.929.2703. They are available Tuesday – Friday from 10a.m. to 4p.m. Please keep in mind we cannot accommodate any changes within two weeks of your reservation.

Thank you for your interest in the EcoTarium!