



## Night Journeys COVID-19 Guidelines & Refund Policy

### Introduction:

The EcoTarium is one of the only New England museums to resume overnight programming since COVID restrictions were lifted. The Team at the EcoTarium is excited to welcome you back!

The EcoTarium's guidelines for overnight programs are intended to provide our staff with a safe workplace, and to provide all guests a safe and healthy overnight experience. Throughout the COVID-19 pandemic, the EcoTarium has regularly updated its policies and procedures to reflect our understanding of disease incidence, transmission, and prevention, and to meet all local, state, and federal requirements.

The EcoTarium refers to the [Massachusetts Department of Public Health](#) and [CDC](#) guidelines for exposure and isolation protocols. As COVID-19 and other public health guidelines are updated to reflect the current status of the epidemic, the EcoTarium will conduct a periodic review of its policies and procedures, and will update policies as needed. Any updates will be shared directly with the primary contact for your overnight group registration. We request that group leaders share any updates with participants before arriving for their Night Journey.

We appreciate your participation in helping to keep our community healthy.

### COVID Guidelines for Overnight Programs / Night Journeys:

The EcoTarium Museum of Science and Nature is committed to serve as a trusted source of accurate information for the community. Please review the health & safety guidelines for all museum guests [here](#) on our website.

Consistent with our health and safety guidelines, the EcoTarium recommends but does not require that masks be worn inside the museum during Night Journeys or Overnight Programs.

The EcoTarium is home to over 50 species of wildlife, some of which are vulnerable to COVID-19 infection. All visitors must maintain a safe distance from wildlife to minimize the risk of infection.

Eligible individuals are strongly encouraged to be fully vaccinated against COVID-19 before their overnight stay at the EcoTarium. Any participant with questions about vaccination should consult with their primary care provider to determine the best course of action to keep themselves and others safe. The EcoTarium does not collect or store immunization records for overnight programs or Night Journeys.

Upon arrival at the EcoTarium, all Night Journeys participants will receive a free COVID rapid test. All participants are required to self-administer the rapid test in their vehicle before checking in for the Night Journey Program. If your group is traveling to Worcester from a distance, we recommend self-testing before departing for the museum so that any positive test result does not complicate group travel plans.

Any individual who tests positive for COVID-19 upon arrival (or within 24 hours of arrival) will not be permitted to attend the Night Journey program (see refund policy below).

### **Refund Policy:**

All Night Journeys program payments are non-refundable.

Four weeks before your scheduled program, final attendance numbers and payment must be received by the EcoTarium. Adjustments to the number of attendees may not be made after final numbers are submitted. If a member of your group is unable to attend the scheduled Night Journey for whatever reason, you may transfer their enrollment to another person. The EcoTarium secures staffing and supplies in advance based upon your final numbers to ensure that you have an enjoyable experience.

If a member of your group tests positive for COVID, you may transfer your group registration to another evening.

If a member of your group tests positive for COVID and you do not wish to reschedule your group reservation, you may transfer their enrollment to another person, or, the person who has tested positive will receive a family 4 pass to return to visit the EcoTarium at a later date.

**If you have any questions regarding guidelines for Night Journeys we encourage you to visit our [Night Journeys page](#) to see if your question can be answered on our FAQ or email us at [reservations@ecotarium.org](mailto:reservations@ecotarium.org).**