Title: Zoo Ambassador Volunteer

Department: Zoological Department

Reporting to: Zoological Department’s Volunteer Coordinator

Job Summary: Are you interested in inspiring guests of all ages about animals, our environment, and the importance of conservation? Our Zoo Ambassador Volunteers will assist the Zoology Department to connect with guests through engaging educational experiences about our animal residents. We are looking for volunteers who are passionate about animals and excited to interact with guests of all ages. Volunteers may also complete behavioral studies on numerous animals within the care of the EcoTarium to help enhance the welfare for our animals! Please note that animal handling is not guaranteed for this position.

Responsibilities:

- Speak to guests about our animal residents in front of animal habitats
- Complete ethograms (behavioral studies) on a wide variety of species cared for by the EcoTarium’s Zoological Department’s staff
- Assist visitors in navigating museum grounds
- Inspire a great interest in science, nature, and conservation
- Ability to be self-motivated and work independently
- Respect the required uniform/dress code

Requirements:

- Must be at least 16 years of age
- Ability to volunteer at least once a week
- Ability to volunteer for a minimum of two (2) hour a day between 10:00am-3:00pm
- Desire to educate guests of all ages about animals and their natural environments
- Eagerness to learn about and engage in various topics including inclusive education
- Must have excellent communication skills to ensure proper communication with guests and with Zoological staff
- Pass CORI/SORI background checks according to EcoTarium’s guidelines

Experience:

- Experience with public speaking is preferred but not required

Disclaimer: Please note this position description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the volunteer for this job. Duties, responsibilities, and activities may change at any time with or without notice.